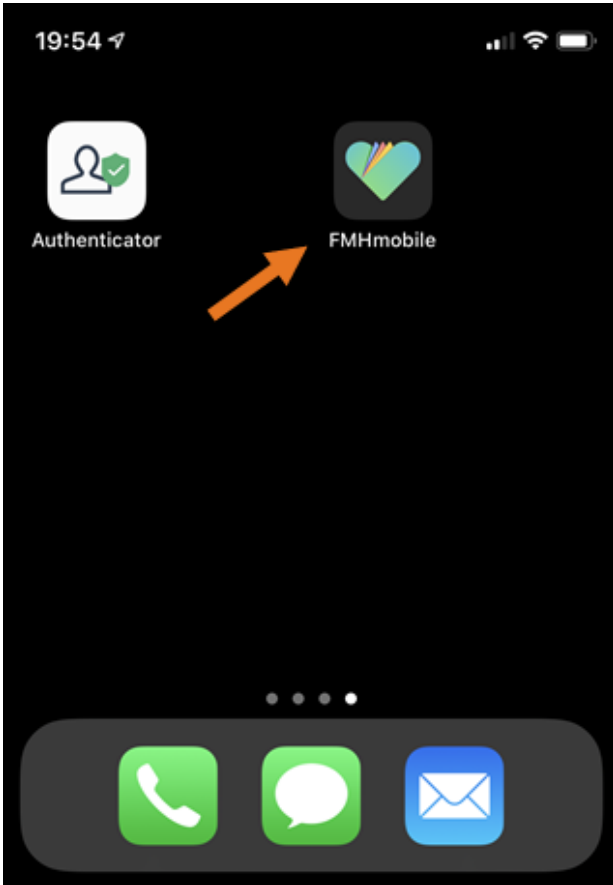
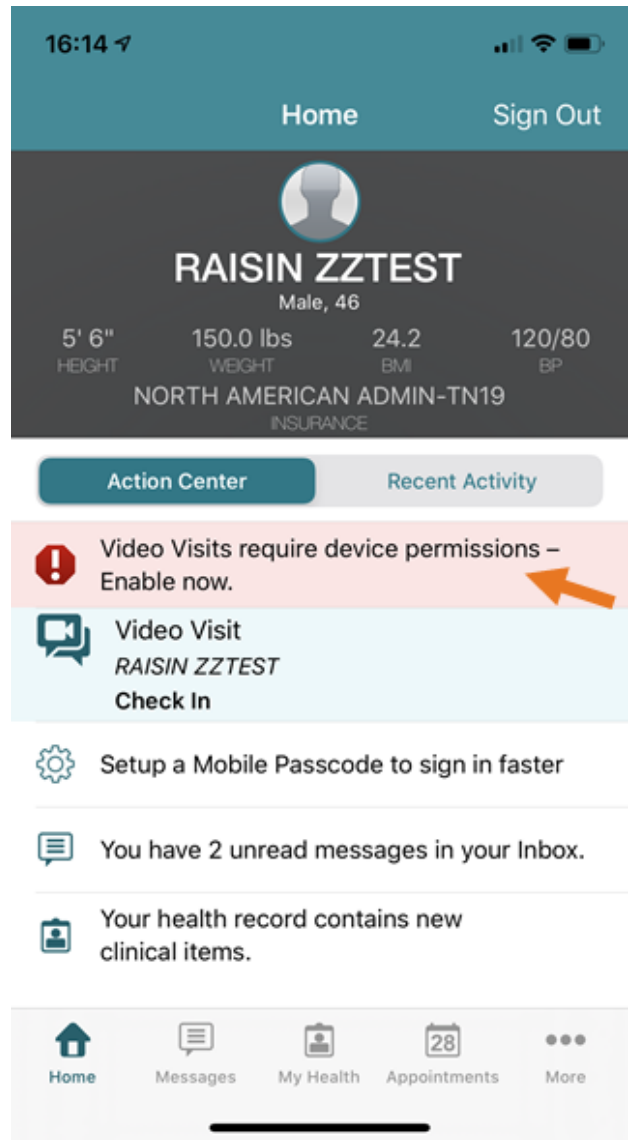


Join Video Visit – Apple device

Step 1: Open **FMH App** on your iPhone or iPad.

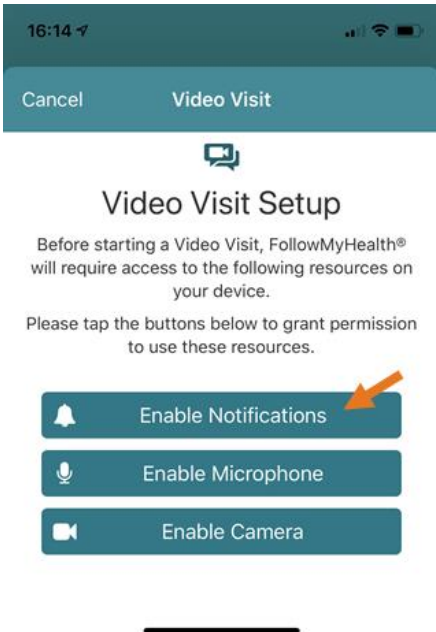


Step 2: Tap to enable device permissions.

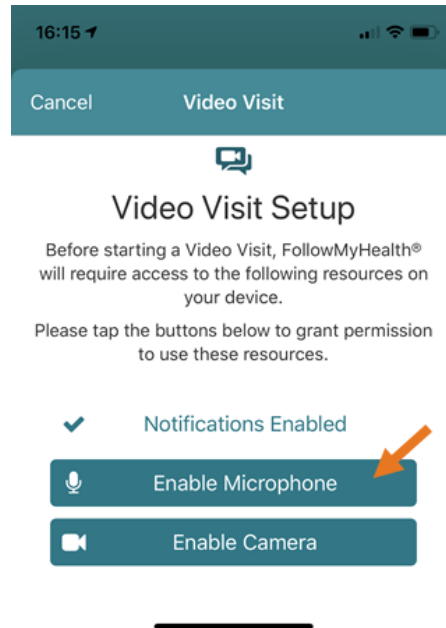


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Step 3: Tap Enable Notifications.



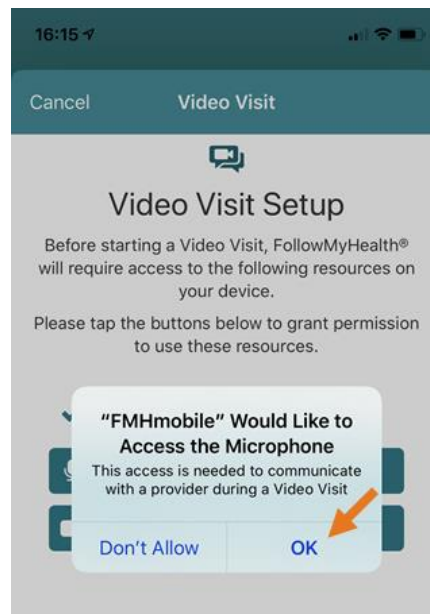
Step 5: Tap Enable Microphone.



Step 4: Tap Allow.

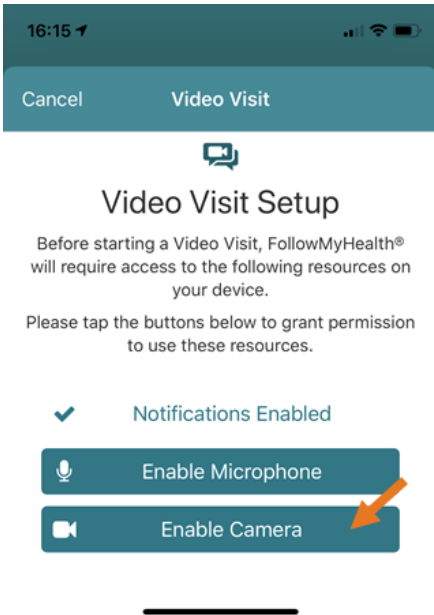


Step 6: Tap Ok.

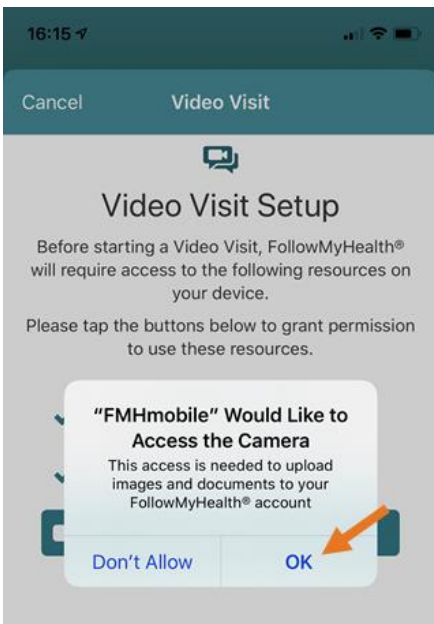


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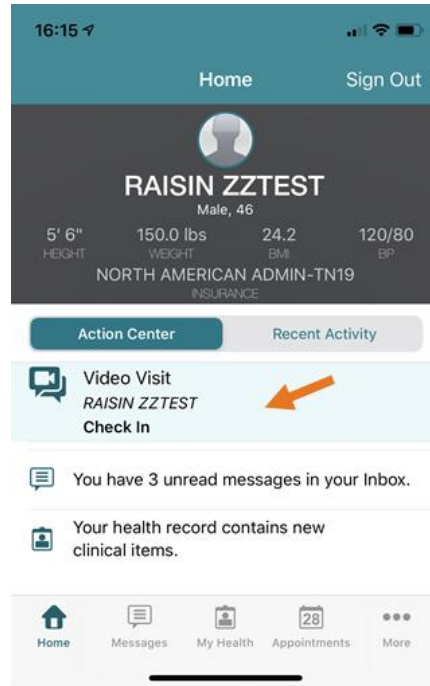
Step 7: Tap **Enable Camera**.



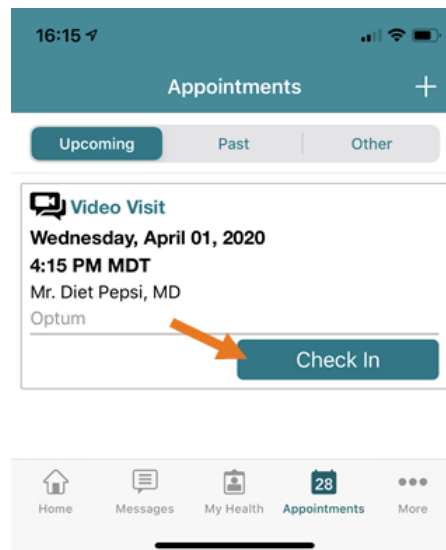
Step 8: Tap **Ok**.



Step 9: Tap on the **Video Visit** to check in.

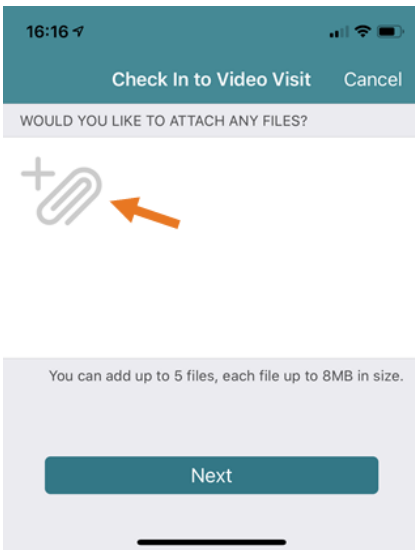


Step 10: Tap **Check In**.

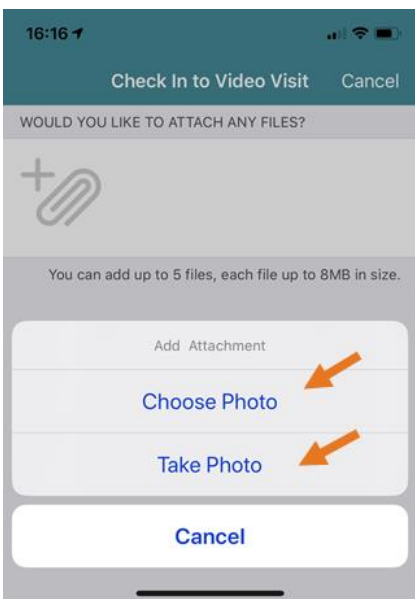


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Step 11: Tap on the **+ sign next to the Paperclip** to add an attachment for the provider to view during the visit.

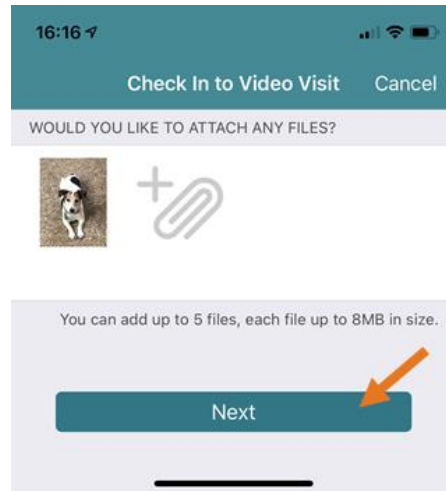


Step 12: Tap **Choose Photo** or **Take Photo**.



Step 13: Select the photo from your photo album on your iPhone or iPad to upload or Take a Photo using your iPhone or iPad.

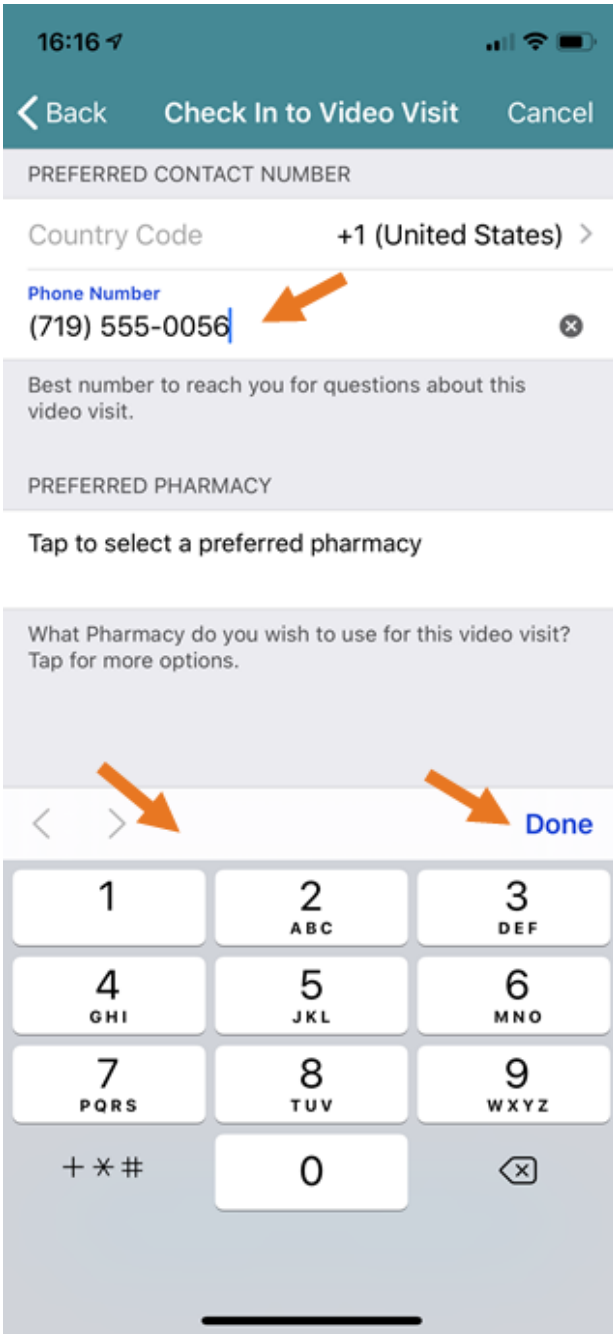
Step 14: Tap **Next**.



Step 15: Tap next to the phone number field to update the preferred phone number for THIS VISIT.

Step 16: Input the preferred phone number for THIS VISIT.

Step 17: Tap **Done**.



16:16

< Back Check In to Video Visit Cancel

PREFERRED CONTACT NUMBER

Country Code +1 (United States) >

Phone Number
(719) 555-0056

Best number to reach you for questions about this video visit.

PREFERRED PHARMACY

Tap to select a preferred pharmacy

What Pharmacy do you wish to use for this video visit?
Tap for more options.

< > Done

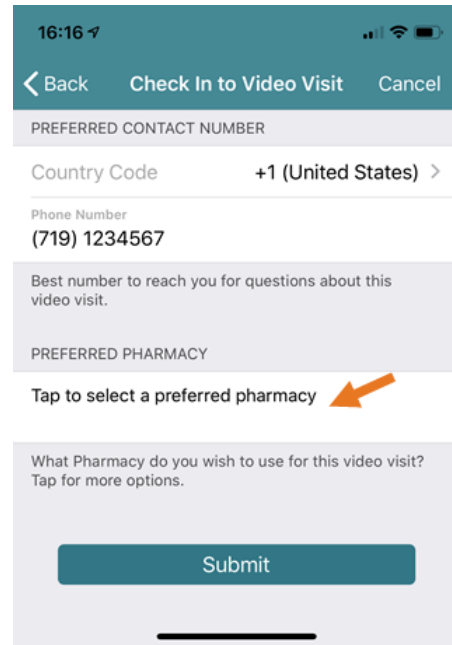
1 2 3
ABC DEF

4 5 6
GHI JKL MNO

7 8 9
PQRS TUV WXYZ

+ * # 0

Step 18: Tap next to **Pharmacy** to update the preferred pharmacy for THIS VISIT.



16:16

< Back Check In to Video Visit Cancel

PREFERRED CONTACT NUMBER

Country Code +1 (United States) >

Phone Number
(719) 1234567

Best number to reach you for questions about this video visit.

PREFERRED PHARMACY

Tap to select a preferred pharmacy

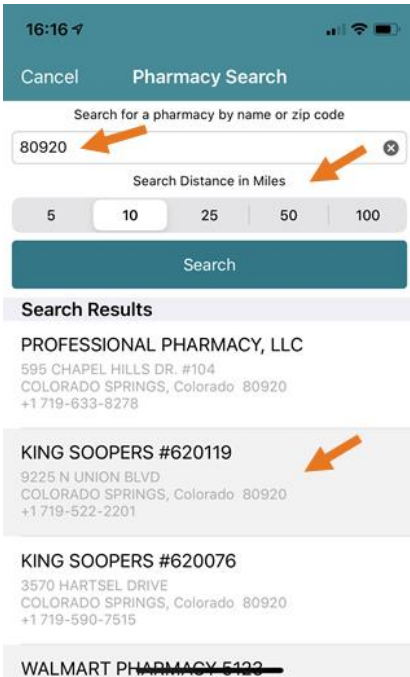
What Pharmacy do you wish to use for this video visit?
Tap for more options.

Submit

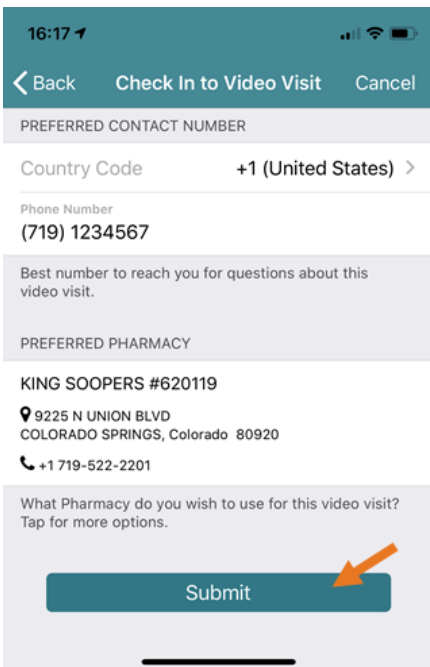
Step 19: Input zip code.

Step 20: Select Distance from zip code.

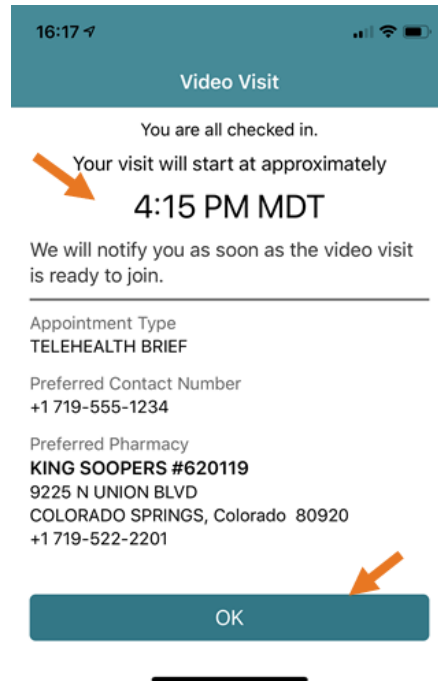
Step 21: Tap desired pharmacy to use for THIS VISIT.



Step 22: Tap Submit.



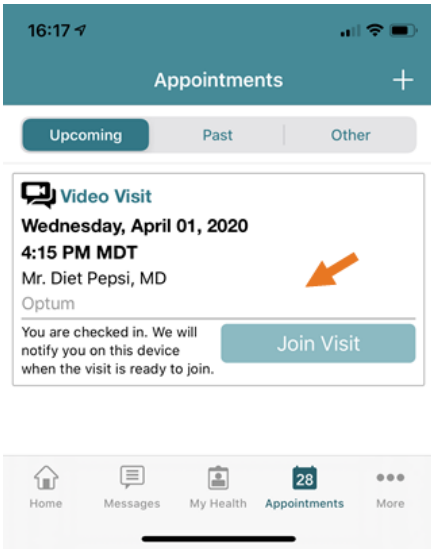
Step 23: Confirmation of your Check In will display. Tap Ok.



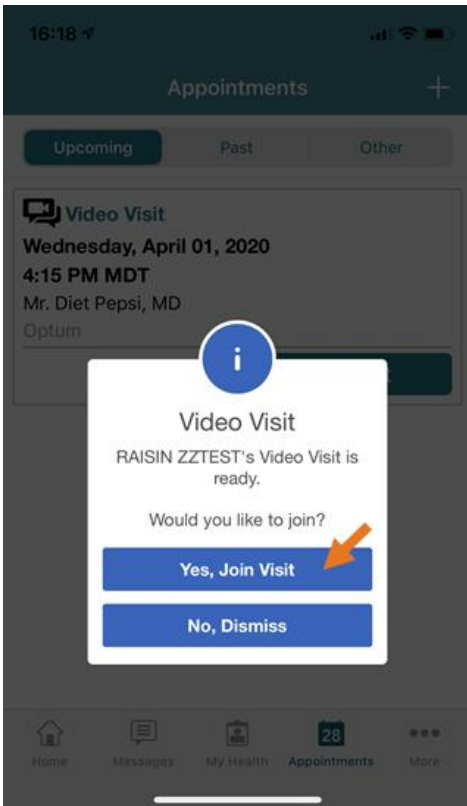
Step 24: Tap Join Visit button once it is available for selection.

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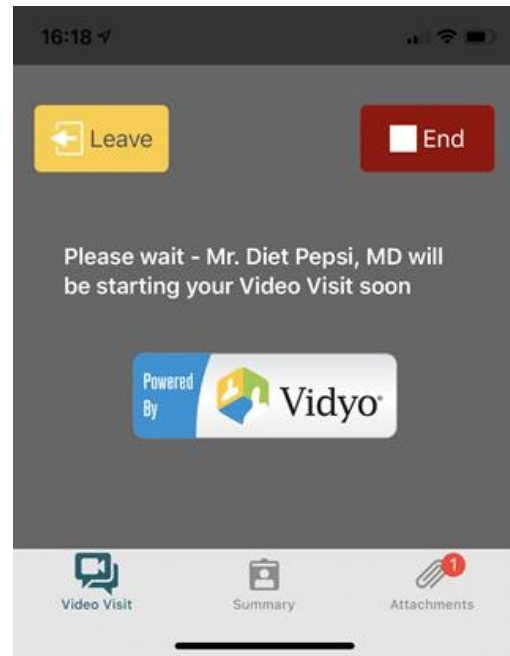
Allscripts Touchworks FMH Patient Portal –Join Video Visit - Apple



Step 25: Tap **Yes, Join Visit**.



Step 26: You will now be placed in the **Virtual Waiting Room** to await the arrival of your clinician to the visit.

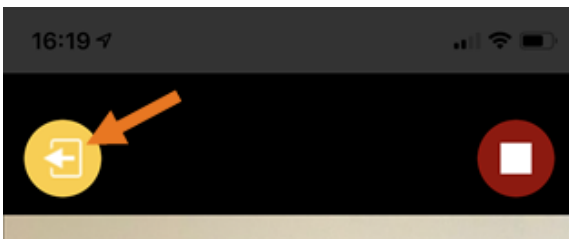


Step 27: Once the clinician has joined the video visit, the larger picture displayed will be your clinician's video, and the smaller picture in the bottom right corner will be your video.

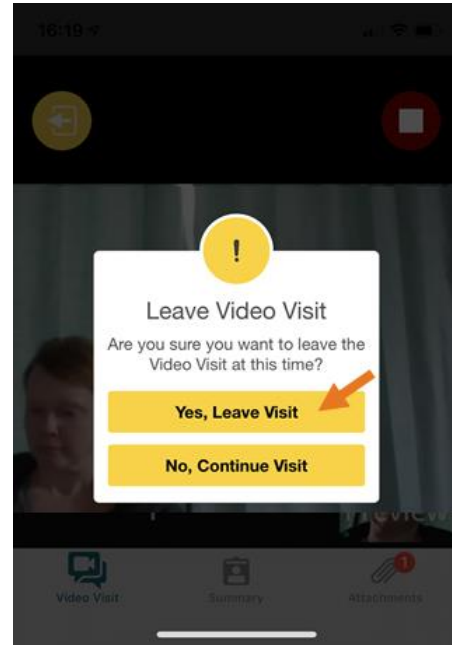
Allscripts Touchworks FMH Patient Portal –Join Video Visit - Apple



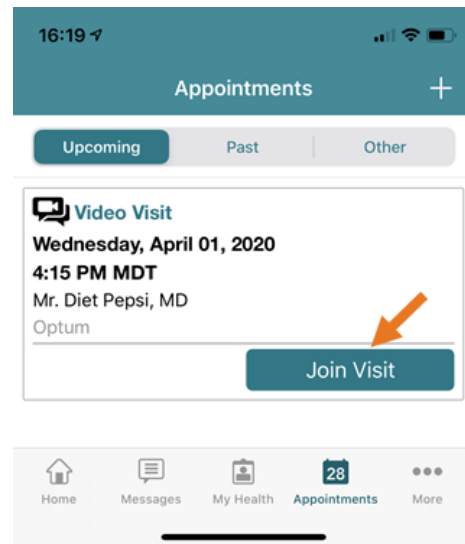
Step 28: Tap the **Leave** button to temporarily leave the visit with your clinician.



Step 29: Confirm by tapping on **Yes, leave visit.**

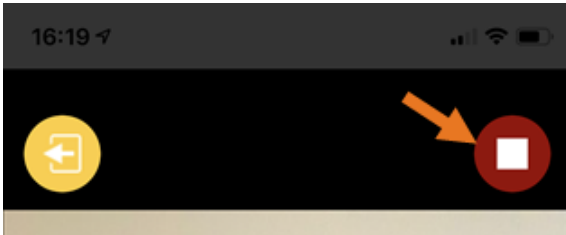


Step 30: Tap **Join Visit** to rejoin the visit with your clinician.

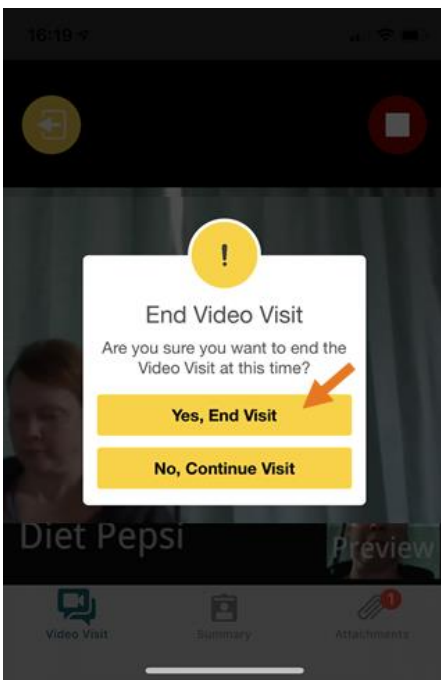


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Step 31: Tap the **End Visit** button to end the visit with your clinician.



Step 32: Confirm by tapping on **Yes, End visit.**



Step 33: Tap **Ok** at the confirmation window indicating the visit has ended.

